

DesignerOne®

CARE AND MAINTENANCE GUIDE



ForestOne DesignerOne® laminate and decorated board surfaces are designed for durability, everyday performance, and long-lasting visual appeal. With simple care and a few sensible precautions, DesignerOne surfaces will retain their appearance and performance for years to come.

General Care & Cleaning

For day-to-day cleaning, most spills and marks can be removed by wiping the surface with a soft damp cloth. Dry with a clean cloth to restore the surface finish.

For heavier soiling, use a mild, non-abrasive household cleaner. Always finish by wiping with clean water and drying thoroughly.

Do:

- Clean spills promptly
- Use soft cloths or sponges
- Dry the surface after cleaning to prevent streaks

Avoid:

- Abrasive pads, scourers, or powders
- Cutting directly on the surface
- Placing hot cookware or appliances directly onto the surface
- Waxes, polishes, or silicone-based products
- Strongly acidic, alkaline, or bleach-based cleaners for routine use

Streaks & Smears

Darker colours and higher gloss finishes may occasionally show streaks after cleaning. These can usually be removed with a light wipe using a non-abrasive glass or surface cleaner, followed by drying with a clean cloth.

Grease & Oil

Greasy marks can be removed using warm water with a small amount of mild dishwashing detergent.

- Apply gently with a soft cloth
- Allow to sit briefly if required
- Wipe clean and dry thoroughly
- Spills & Staining Substances

DesignerOne surfaces are resistant to most household stains; however, prompt removal is essential for substances such as:

- Strong food colourings (e.g. beetroot, berries)
- Hair dyes
- Solvent-based pen inks
- Concentrated cleaning products
- Adhesives or specialty glues

Remove spills immediately using a damp cloth. For adhesive residue, a small amount of acetone (nail polish remover) may be used carefully and sparingly, followed by immediate rinsing with water and drying.

Stubborn Stains

If a stain cannot be removed with standard cleaning:

1. Try methylated spirits on a soft cloth
2. As a last resort only, apply a diluted bleach solution (1 part bleach to 8 parts water) for no longer than 3 minutes
3. Rinse thoroughly with clean water and dry

Excessive use of bleach or abrasive cleaners may permanently damage the surface.

Scratches & Wear

DesignerOne laminate surfaces are designed to withstand normal wear and tear. However:

- Scratching can occur from knives, sharp objects, or unglazed ceramics
- Dark colours and high-gloss finishes will show scratches more readily

To minimise surface damage:

- Always lift objects—do not drag or slide
- Use cutting boards and protective mats
- Avoid unprotected ceramic or stone items

